# **ASRM Group FAQs:**

## When and where is the ASRM Scientific Congress?

The <u>77th ASRM Scientific Congress & Expo</u> will be held Sunday – Wednesday, October 17 – 20, 2021 in Baltimore, Maryland, USA at the Baltimore Convention Center with select sessions also offered on-demand. A typical meeting includes symposia, roundtables, keynote lectures, plenary sessions, special research presentations, interactive sessions, industry-sponsored lunch-time symposia, and opportunities to have "expert encounters".

ASRM 2021 Scientific Congress registration options include:

- Scientific Congress & Expo Registration This is our traditional in-person Scientific Congress & Expo registration which contains access to the many sessions available in-person where you can network with colleagues and friends in a professional educational setting. This registration also includes access to all of the On-Demand Congress sessions and poster wall which will be accessible through December 31, 2021 (on-demand excludes roundtables, expert encounters, lunch symposia, and other non-recorded sessions). See specific session descriptions for on-demand access details. CME credit is offered through the on-demand sessions only.
- **On-Demand Congress Registration** If you are unable to attend the in-person meeting, ASRM is offering a on-demand-only registration option that provides on-demand access to all recorded meeting sessions through December 31, 2021 (on-demand excludes roundtables, expert encounters, lunch symposia, and other non-recorded sessions). See specific session descriptions for on-demand access details. CME credit is offered.
- **On-demand Postgraduate courses** Attendance of the in-person or ondemand-only Scientific Congress is not required to register for Postgraduate courses. Separate registration to attend Postgraduate courses is required.

## What is the registration pricing?

Registration pricing can be here: <a href="https://asrmcongress.org/register/registration-rates/">https://asrmcongress.org/register/registration-rates/</a>

## How do I register group attendees?

Group registration records are entered through the online group registration site. Group leaders have immediate access to manage the group registration records once the leader/contact record has been created. Group login and Passwords will only be given to the Group leader we have on file. Group leaders/contacts must provide the group registrants personal **email address**, otherwise the group registrant will not be able to access to the ASRM Congress and the CME certificate post Meeting. Group leaders sending import spreadsheets (see instruction page) should allow 5-7 business days until registrants will appear in the group registration website. A group must have 50 participants to submit the spreadsheet to be imported. **Spreadsheet submission deadline: September 17, 2021.** 

A unique email address <u>must</u> be provided for each group registrant to access any part of the on-demand content and receive CME credits. Without a unique email the attendee <u>will not</u> be able to access the on-demand offerings for the ASRM 2021 Scientific Congress.

#### Can I do name replacements/changes?

On-line substitutions, event changes, registration category changes can be made online. When adding additional registrants to the group the current registration fees will apply at the time the record is added. Leaders may cancel a registrant to allow for a name change or to update the registration category i.e. non member; non doctoral to non member doctoral, current price schedule will apply when making these changes on-line. Name changes online can be made to nonmember records only. Name changes to member records can be submitted to the registration center at asrmregistration@spargoinc.com.

#### What payments do you accept?

The ASRM accepts online payments with Credit Cards: VISA, Master Card, American Express. Wire Transfers can be accepted in US dollars and include a wire processing fee. Wire payments are complete after the transfer arrives at ASRM's bank account and the funds are applied to the group registrations. The name of the group and group confirmation number should be included in the reference section of the wire confirmation. A copy of the bank wire transfer confirmation and the ASRM wire transfer inquiry form must be sent to the registration center.

#### What is the ASRM Cancellation Policy?

#### In-person Cancellation Policy

Cancellations received on or before September 17th, will receive a full refund minus a \$150 processing fee. Cancellation requests must be submitted in writing. Cancellations received after September 17th will not be eligible for a refund. There are no refunds for the President's Gala to Benefit the ASRM Research Institute.

#### ASRM ON-DEMAND (virtual-only) Cancellation Policy

All 2021 ASRM ON-DEMAND Scientific Congress materials and sessions will be available on-demand to registrants through December 31, 2021. Therefore, registration fees are not refundable.

## What are the Scientific Congress Registration Options?

ASRM 2021 Scientific Congress registration options include:

<u>SCIENTIFIC CONGRESS & EXPO Registration</u> - This is our typical in-person Scientific Congress & Expo registration which includes access to the virtual expo hall, poster wall and sessions, and the opening ceremony - this full Congress registration will include on-demand virtual access to all meeting sessions through December 31, 2021 (on-demand excludes roundtables, expert encounters, lunch symposia, and other non-recorded sessions). See specific session descriptions for on-demand access details. CME credit is offered through the on-demand sessions only. <u>ASRM ON-DEMAND (virtual-only) Registration</u> - If you are unable to attend the in-person meeting, ASRM is offering a virtual-only registration option that provides on-demand access to all meeting sessions through December 31, 2021 (on-demand excludes roundtables, expert encounters, the NICHD workshop, lunch symposia, and other non-recorded sessions). See specific session descriptions for on-demand access details. CME credit is offered.

# Where can I find the congress program?

The program can be found on the congress website here: <u>https://asrmcongress.org/scientific-program/</u>